



Happier in Wellies – Site Survey Policy

1. Purpose of Policy

This Site Survey Policy outlines the procedures, responsibilities, and legal requirements relating to site inspections carried out by **Happier in Wellies** ("the Company") prior to the installation of marquees and associated equipment. The purpose of this policy is to ensure safety, suitability, and compliance with industry standards and UK regulations.

2. Scope

This policy applies to all:

- Hirers and clients engaging the Company for marquee hire services.
 - Sites where marquees and associated equipment are to be installed.
 - Employees and subcontractors conducting site surveys on behalf of the Company.
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3. Responsibility of the Company

The Company will:

1. Conduct a visual inspection of the proposed installation site.
2. Assess ground conditions, access, gradients, and obstructions.
3. Identify potential safety hazards or installation limitations.
4. Provide advice on suitability and required adjustments, where appropriate.
5. Document findings and provide recommendations to the Hirer.
6. Reserve the right to refuse installation if the site is deemed unsafe or unsuitable.

The Company's assessment is **not a structural, geological, or engineering survey** and should not be interpreted as such.

4. Responsibility of the Hirer



The Hirer agrees to:

1. Provide accurate and complete information regarding the site, including underground services, access routes, and restrictions.
 2. Ensure the site is level, firm, and sufficiently large for the proposed marquee and associated equipment.
 3. Obtain all necessary permissions (e.g., landowner, venue, council).
 4. Confirm that no underground hazards or services will be affected by staking or weighting systems.
 5. Remove any obstacles prior to installation, including vehicles, garden furniture, waste, and debris.
 6. Ensure access for Company vehicles and personnel.
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5. Underground Services

The Hirer is legally responsible for identifying and marking all underground services, including but not limited to:

- Gas lines
- Water pipes
- Electrical cables
- Sewage and drainage systems
- Irrigation systems

The Company accepts no liability for damage to underground services unless caused by proven negligence.

If services are not properly disclosed, the Hirer accepts full liability for damage, repair costs, and any associated losses.

6. Ground Suitability Requirements

Suitable ground conditions must include:

- A level or near-level surface.
- Firm ground capable of supporting the structure and anchoring methods.
- Adequate drainage to avoid flooding.
- Absence of surface water, soft mud, or loose gravel (unless weighted systems are used).



If the ground is unsuitable, the Company may recommend:

- Alternative anchoring methods (additional cost).
 - Relocation of the structure.
 - Rescheduling of installation.
 - Cancellation if safety cannot be achieved.
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7. Access Requirements

The Hirer must ensure:

- A clear access route for Company vehicles and trolleys.
- No overhead obstructions such as power lines, low branches, or building overhangs.
- No restrictions that prevent safe transport of marquee components.

If access is restricted, additional charges may apply, or installation may be refused.

8. Approval and Sign-Off

Following a site survey, the Hirer must sign a Site Survey Acknowledgement confirming:

- The accuracy of information provided.
- Acceptance of recommendations.
- Acceptance of liability for undisclosed hazards.

No installation will proceed without this confirmation.

9. Refusal of Installation

The Company reserves the absolute right to refuse installation if:

- The site is unsafe or unsuitable.
- Underground services present a risk.
- Weather conditions make installation unsafe.
- Access is obstructed or restricted.
- The Hirer fails to complete required preparation.



In such cases, the Hirer remains liable for all costs incurred.

10. Governing Law

This policy is governed by the laws of **England and Wales**.

Policy updated: November 2025

Signed: G.Holder, J.Thomas