



Privacy Policy

Happier in Wellies Marquee Hire

1. Purpose

This Privacy Policy outlines how **Happier in Wellies** collects, uses, stores, and protects personal data in compliance with the **UK General Data Protection Regulation (UK GDPR)** and **Data Protection Act 2018**.

2. Scope

This policy applies to all personal data collected from clients, suppliers, employees, and website users.

3. Data Collection

The Company may collect the following personal data:

- Name, address, email, and telephone number
- Payment and billing information
- Event details (date, location, number of guests, special requirements)
- Communication records (emails, calls, messages)

4. Purpose of Data Use

Personal data is used for:

- Processing bookings and payments
- Coordinating marquee delivery, setup, and collection
- Communication regarding events or changes
- Legal and regulatory compliance
- Marketing communications, only if the client has provided consent

5. Data Storage and Security

- Data is stored securely on company systems.



- Access is restricted to authorised personnel only.
- Security measures include password protection, encrypted storage, and secure backups.

6. Data Sharing

- The Company does not sell personal data.
- Data may be shared with third-party service providers (e.g., suppliers, payment processors) only as necessary to deliver services.
- Legal authorities may be provided access if required by law.

7. Data Retention

- Personal data is retained only as long as necessary for service delivery, legal compliance, or as agreed with the client.
- After this period, data will be securely deleted or anonymised.

8. Rights of Data Subjects

Clients have the right to:

- Access the personal data held about them
- Request corrections to inaccurate data
- Request deletion of data where no legal reason exists to retain it
- Object to data processing for marketing purposes
- Request data portability

9. Contact

For any queries or requests regarding personal data, contact:

Email: admin@happierinwellies.co.uk

Phone: 01792 677254

10. Governing Law

This policy is governed by the laws of **England and Wales** - Data Protection Act 2018 (DPA 2018).

11. Acceptance



By providing personal data, clients acknowledge and agree to the terms of this Privacy Policy.

Policy updated: November 2025

Signed: G.Holder, J.Thomas